Attachment C - Statement of Work Black Box Server Cabinets

The Remote Monitor and Logging System (RMLS) National Remote Maintenance and Monitoring (RMM) Network (NRN) located at the Federal Aviation Administration (FAA) Air Route Traffic Control Centers (ARTCC) program requires Black Box Model Number RM3001A Performance Plus Server Cabinets with Mesh Front Door, Mesh Split Rear Door and Sides measuring 78"H x 24"W x 36"D, for the National Protocol Converter Box program. This cabinet will ensure that all components are integrated and connected correctly in a central cabinet for one point of physical access for all components of the system. No substitute of equipment will be accepted.

The potential vendor must deliver this hardware to accomplish the above request no later than April 15, 2011 to several Continental United States (CONUS) locations:

The vendor must provide a lifetime warranty upon inspection and acceptance and provide maintenance and repair service during normal business hours (9 to 5, local time) on normal business days, excluding Federal Holidays. The potential vendor must furnish all parts to maintain the cabinet as part of the warranty period. The vendor must provide the Contracting Officer Technical Representative (COTR) with the phone numbers of their service center/s for trouble calls and all repairs of defective items. The vendor will be responsible for the shipping costs of all returns and replacement items.